

## Statement of Limited Warranty

AMPETRONIC branded products are designed and manufactured to provide a high-quality defect free performance. Ampetronic Limited (“AMPETRONIC”) makes every effort to ensure that every AMPETRONIC branded product reaches our customers in perfect condition and, when installed correctly, will provide excellent audio performance for at least the period of Limited Warranty. AMPETRONIC sells its branded products directly and through a network of reputable, specially authorised dealers and offers the following Limited Warranty, which applies only to products that have been (1) directly purchased from AMPETRONIC or (2) directly purchased via authorised Distributors and Partners published on the AMPETRONIC Website at the time of purchase.

AMPETRONIC suggests that you read the Limited Warranty thoroughly and invites you to contact your authorised AMPETRONIC dealer or AMPETRONIC Customer Service if you have any questions.

**THIS WARRANTY COVERS THE AMPETRONIC BRANDED PRODUCTS LISTED AGAINST DEFECTS IN MATERIALS OR WORKMANSHIP FOR THE DURATION IDENTIFIED BELOW.**

### Warranty Term

Type of Products	Duration of Warranty from Date of Delivery
Auri Transmitters, Docking Stations and Receivers	5 years
Induction Loop Drivers, Speech Transfer Amplifiers, Preamplifiers, Field Strength Meters, Rack Mounting Accessories, Induction Loop Receivers (exc. R1 receiver)	5 years if registered with AMPETRONIC at time of purchase 2 years if unregistered
Microphones, Speakers, R1 Receiver, Inductive Cables (against defects prior to installation), Connection Cables, Batteries and External Power Supplies	1 Year
Earphones and Headphones	6 Months

Listen Technologies products are subject to the warranty terms listed on the Listen website <https://www.listentech.com/support/warranty/>

By default, warranty durations are from the date goods leave Ampetronic’s warehouse, warranty will be honoured from the date of purchase if registered on the Ampetronic website or if proof of purchase from an authorised distributor can be provided.

In territories covered by authorised distributors the warranty will be serviced by the distributor.

**Coverage:** AMPETRONIC will, at its option, repair or replace the product covered by this warranty if it becomes defective, malfunctions, or otherwise fails to conform to this warranty under normal use and service during the term of this warranty, without charge for labour or materials. Repairs may be performed using new or refurbished parts that meet or exceed AMPETRONIC specifications for new parts. If AMPETRONIC elects to replace the product, the replacement may be a reconditioned unit or an alternative product of similar performance and functionality. You will be responsible for any installation or removal charges and for any initial shipping charges if the product(s) must be shipped for warranty service. However, AMPETRONIC will pay the return shipping charges to any destination within Warranted Area if the repairs are covered by the warranty. This warranty does not cover (a) damage, deterioration or malfunction resulting from accident, negligence, misuse, abuse, improper installation or operation or failure to follow instructions according to the product Handbook; any shipment of the product (claims must be presented to the carrier); repair or attempted repair by anyone other than AMPETRONIC or an authorised AMPETRONIC repairer; (b) any unit which has been altered or on which the serial number or any relevant safety or compliance information has been defaced, modified or removed; (c) normal wear, battery or battery replacement and any periodic maintenance; (d) deterioration due to perspiration, corrosive atmosphere or other external causes such as extremes in temperature or humidity; (e) damages attributable to power line surge or related electrical abnormalities, lightning damage or acts of God; (f) RFI/EMI (interference/noise) caused by improper grounding or the improper use of either certified or uncertified equipment, if applicable. Consult the product Handbook for guidance on set-up procedures for minimizing the risks of interference. Any evidence of alteration, erasing or forgery of proof-of-purchase documents will cause this warranty to be void. This warranty can be transferred to an end user as part of the original installation but otherwise covers only the original owner.

**Warranty Return Merchandise Authorisation (RMA):** Warranty service will only be provided for defective products within a Warranted Area. Contact AMPETRONIC or your local authorised AMPETRONIC dealer who will advise you of the procedures to be followed. If this is not successful, contact AMPETRONIC at the address, telephone number or website shown below. AMPETRONIC may request that you send the defective product to a local authorised AMPETRONIC Servicer or authorise return of the defective product to AMPETRONIC for repair. AMPETRONIC reserve the right to refuse returned items if an RMA number has not been provided in advance. Product(s) shipped for service should be packed securely and must be accompanied by a completed repair form stating the details of the unit, fault reported and RMA reference, together with the original or a machine reproduction of the bill of sale or other dated, proof-of-purchase document describing the product, as evidence of warranty coverage. Should any product submitted for warranty service be found ineligible therefore, an estimate of repair cost will be furnished, and the repair will be accomplished only if requested by you and upon receipt of payment or acceptable arrangement for payment. AMPETRONIC reserve the right to charge an inspection and administration fee in addition to the cost of return postage for items returned with no fault found.

**Limitation of Implied Warranties and Exclusion of Damages:** ANY IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED IN DURATION TO THE APPLICABLE PERIOD OF TIME SET FORTH ABOVE. AMPETRONIC SHALL NOT BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR FOR DAMAGES BASED UPON INCONVENIENCE, LOSS OF USE, DAMAGE TO ANY OTHER EQUIPMENT OR OTHER ITEMS AT THE SITE OF USE OR INTERRUPTION OF PERFORMANCES OR ANY CONSEQUENCES. AMPETRONIC'S LIABILITY FOR ANY DEFECTIVE PRODUCT IS LIMITED TO REPAIR OR REPLACEMENT OF THE PRODUCT, AT AMPETRONIC'S OPTION. SOME WARRANTED AREAS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. This Warranty gives you specific legal rights, and you may also have other rights which vary depending on your Warranted Area. This is the only express warranty applicable to the product specified herein; Ampetronic neither assumes nor authorises anyone to assume for it any other express warranty.

**Non-Warranty Repairs:** AMPETRONIC offer a chargeable repair facility for units not covered by warranty but cannot guarantee the availability of parts or components for units which are no longer in production. Discontinued, out of warranty products may no longer be supported. AMPETRONIC reserves the right to decline repairs of any products not covered by warranty and have no obligations outside those set out above or otherwise contractually agreed. In cases where AMPETRONIC decline to offer a repair, we will make reasonable endeavours to provide supporting documentation and components where available to third party repair houses following our authorised repairers process. AMPETRONIC repairs are guaranteed for 6 months following the date of repair. This does not affect your general warranty and only applies to the workmanship and components involved in the repair. No additional warranty or liability is provided against subsequent faults or failures deemed unrelated to the original repair.